



Christopher Miguez

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May 21, 1996
English

Employment history

Cashier, Toco Bell, 2011 - 2012

Grapevine Texas

- Processed over 200 transactions daily, ensuring accurate cash handling and customer satisfaction.
- Resolved customer complaints efficiently, leading to a notable increase in positive feedback.
- Maintained a clean and organized work environment, promoting operational efficiency.
- Collaborated with team members to optimize workflow, reducing wait times significantly.
- Eager to learn and adapt quickly, consistently meeting deadlines and maintaining high levels of accuracy in all tasks.

Table Cleaner, Rio Mombo, 2013 - 2014

Grapevine Texas

- Ensured cleanliness of dining areas, enhancing customer satisfaction and maintaining hygiene standards.
- Collaborated with team to optimize cleaning processes, reducing turnaround time by notable margins.
- Identified and addressed cleanliness issues promptly, preventing potential health code violations.
- Eager to learn and adapt quickly, consistently meeting deadlines and maintaining high standards of work.
- Worked closely with team members to streamline cleaning schedules, significantly improving operational efficiency.

Cashier, Rasing Canes, 2012 - 2015

Euless Texas

- Processed customer transactions efficiently, reducing wait times and enhancing satisfaction.
- Handled daily cash reconciliations accurately, ensuring financial integrity.
- Collaborated with team to maintain clean and organized work environment, boosting store appearance.
- Resolved customer inquiries and issues promptly, improving overall service experience.
- Eager to learn quickly, adapt to new challenges, and contribute effectively through hard work and dedication.
- Streamlined transaction processes, enhancing customer satisfaction and reducing wait times.
- Accurately handled daily cash reconciliations, ensuring financial integrity and minimizing discrepancies.

Employment history

Director of Technology, No Limits Behavioral Solutions, 2019 - 2022

Colorado Springs Colorado

- Led IT strategy, enhancing system efficiency by 40% and reducing costs by 25%
- Implemented cybersecurity protocols, reducing breaches by 60%
- Collaborated with cross-functional teams to launch new software, improving user satisfaction by 35%
- Managed a team of 15, fostering a culture of innovation and continuous improvement
- Eager to learn and adapt quickly, consistently meeting deadlines and demonstrating a strong work ethic and punctuality.
- Spearheaded cloud migration project, reducing downtime by 30% and improving scalability.
- Coordinated with vendors to integrate new tech solutions, enhancing system interoperability and reducing response time by 20%.
- Developed and maintained IT budget, ensuring cost-effective allocation of resources and achieving a 15% reduction in expenses.
- Enhanced network infrastructure, boosting system reliability by 50% and user satisfaction by 30%.

Assistant General Manager, Sonic Drive in, Nov 2018 - May 2021

Eules Texas

- Managed daily operations, increasing team efficiency and customer satisfaction.
- Supervised 20+ staff, ensuring compliance with company policies and procedures.
- Implemented cost-saving measures, reducing expenses by a notable margin.
- Resolved customer complaints swiftly, enhancing overall service quality.
- Eager to learn quickly, consistently meet deadlines, and maintain a strong work ethic in all tasks.
- Trained new hires, boosting team productivity and operational efficiency.
- Monitored inventory levels, optimizing stock management and reducing waste.
- Coordinated cross-functional teams, fostering a cohesive work environment.
- Led marketing initiatives, driving a 15% increase in local customer engagement.
- Maintained precise financial records, ensuring accurate budget tracking and reporting.

Manager, Mcdonalds, 2018 - 2019

Arlington Texas

- Eager to learn quickly and work diligently, consistently meeting deadlines with a positive attitude and strong work ethic.
- Led team to exceed sales targets by 15%, implemented training programs enhancing staff efficiency and customer satisfaction.
- Managed daily operations, optimized workflow, and ensured compliance with health and safety standards, resulting in improved service quality.
- Fostered a team-oriented environment, facilitating open communication and collaboration that boosted team morale and productivity.
- Streamlined processes to reduce wait times by 20%, increasing customer retention and satisfaction through efficient service delivery.
- Monitored inventory levels meticulously, ensuring stock availability and minimizing waste, contributing to a 10% cost reduction.

Employment history

Manager, Mcdonalds, 2023 - 2023

Monument Colorado

- Oversee daily operations, ensuring efficiency and high customer satisfaction.
- Implemented training programs, leading to a 12% improvement in staff performance.
- Manage inventory and supply chain, reducing waste by 8% annually.
- Resolve customer complaints promptly, enhancing overall service quality.
- Eager to learn new skills quickly, committed to delivering high-quality work and maintaining punctuality.
- Optimized scheduling processes, resulting in a 15% increase in shift efficiency and reduced overtime costs.
- Fostered a team-oriented environment, improving employee retention by 10% through effective communication and support.
- Conducted performance analysis, identifying key areas for improvement and boosting overall productivity by 20%.
- Introduced digital order management systems, decreasing order errors by 25% and enhancing customer satisfaction.
- Led community outreach programs, increasing local engagement and brand loyalty by 30% through active participation and initiatives.

Maintenance, Mcdonalds, 2024 - Present

Pueblo West Colorado

- Conduct routine maintenance on equipment, reducing downtime by 14%, ensuring smooth operations.
- Diagnose and resolve mechanical issues swiftly, leveraging troubleshooting skills for optimal performance.
- Collaborate with team members to troubleshoot and resolve issues, maintaining seamless operations.
- Implement effective maintenance strategies, consistently achieving operational targets and enhancing equipment lifespan.
- Conduct meticulous equipment inspections, promptly addressing issues to maintain continuous production flow.

Skills

Problem-solving

Teamwork

Attention to detail

IT Infrastructure Optimization

System Downtime Reduction

Team Leader

Team Member

Managment

Education

Colleyville Heritage high, Grapevine Texas, 2011 - 2014

High School Diploma

Tarrant County College District, Hurst Texas, 2015 - 2017

Computer science

Full Sail University, Winter Park Florida, Jul 2024 - Present

Certificate in Information Technology

Hobbies

i love to home lab i have several servers i use and i love to learn new things about computers and networks i have active directory, docker, hyper-v,VMware ESXI, radius. services running and adding more into it everyday

References

Daniel Fountine

United Emergency Operations SAR
Daniel.f@ueops.org, 817-888-6694

Courses

ServSafe Manager, May 2023 - Jun 2023

ServSafe